



## Real-Time Authorizations Submissions/Inquiries

[directprovider.com](http://directprovider.com) – The Coventry Health Care, Inc. owned secure provider portal which allows users to connect directly to our payer data management system so that they can receive the most current information on real-time transactions and other Coventry specific provider healthcare transaction needs.

Emdeon Office – Coventry has also partnered with Emdeon to provide transactions to our providers through Emdeon's internet product

### Overview

Imagine being able to submit an authorization and receive an approval before the patient ever leaves the office. Authorizations can be submitted and verified online at your convenience. Many authorizations can be approved in the time it would take you to dial the health plan.

### Why Perform Online Authorizations Submissions/Inquiries?

- Authorization can be received immediately
- Eliminates the need to fax referrals to multiple sites and follow-up
- Provides a paper trail

### Who Benefits?

- Clinical Staff
- Billing Staff
- Admissions

### Features

- Instant response to authorization requests
- Ability to print out responses and requests
- Retrieve authorization numbers and approvals at your convenience