

Participating provider precertification list

Procedures, programs and drugs you must precertify

Effective July 1, 2017

For additional information, read all **general precertification information**.

Applies to all Coventry commercial and Medicare benefit plans that include a precertification requirement unless noted in the **plan sponsor deviation section**.

1. Ambulance

- Precertification required for transportation by fixed-wing aircraft (plane)

2. Autologous chondrocyte implantation, Carticel®

3. BRCA testing

4. Cochlear device and/or implantation

5. Dental implants

6. Dialysis visits

- When request is initiated by a participating provider, and dialysis to be performed at a nonparticipating facility

7. Dorsal column (lumbar) neurostimulators: trial or implantation

8. Electric or motorized wheelchairs and scooters

9. Gastrointestinal (GI) tract imaging through capsule endoscopy

10. Gender reassignment surgery

11. Hip surgery to repair impingement syndrome

12. Home health care related services such as:

- Effective June 1, 2017 — precertification is required for Medicare Advantra members (only) after the 60th consecutive day of treatment for the following:

– Home dialysis

– Home health aide or certified nursing assistant

– Home infusion/injectable therapy

– Home nursing care by registered or licensed nurse

– Home physical/occupational, respiratory and/or speech therapy

13. Hyperbaric oxygen therapy

14. Infertility services and pre-implantation genetic testing

15. Inpatient confinements (with the exception of hospice)

- For example, surgical and nonsurgical stays; stays in a skilled nursing facility or rehabilitation facility; and maternity and newborn stays that exceed the standard length of stay (LOS)

16. Lower limb prosthetics such as:

- Microprocessor-controlled lower limb prosthetics

17. Nonparticipating freestanding ambulatory surgical facility services, when referred by a participating provider

18. Observation stays more than 24 hours

19. Orthognathic surgery procedures, bone grafts, osteotomies and surgical management of the temporomandibular joint

20. Osseointegrated implant

21. Osteochondral allograft/knee

22. Power morcellation with uterine myomectomy, with hysterectomy or for removal of uterine fibroids

23. Proton beam radiotherapy

24. Private duty nursing

25. Reconstructive or other procedures that may be considered cosmetic, such as

- Blepharoplasty/canthoplasty
- Breast reconstruction/breast enlargement
- Breast reduction/mammoplasty
- Cervicoplasty
- Excision of excessive skin due to weight loss
- Gastroplasty/gastric bypass
- Lipectomy or excess fat removal
- Surgery for varicose veins, except stab phlebectomy

26. Referral or use of nonparticipating physician or provider for non-emergent services, unless the member understands and consents to the use of a nonparticipating provider under their out-of-network benefits when available in their plan

27. Spinal procedures, such as

- Artificial intervertebral disc surgery
- Cervical, lumbar and thoracic laminectomy/laminotomy procedures
- Spinal fusion surgery

28. Uvulopalatopharyngoplasty, including laser-assisted procedures

29. Ventricular assist devices

30. Video electroencephalograph (EEG) — precertification effective 7/1/2017

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company, Coventry Health and Life Insurance Company and their affiliates (Aetna).

Drugs and medical injectables

Blood-clotting factors (precertification for outpatient infusion of this drug class is required):

Advate (antihemophilic factor, human recombinant)
Adynovate (antihemophilic factor [recombinant], PEGylated)
Afstyla (antihemophilic factor [recombinant], single chain)
Alphanate (antihemophilic factor/von Willebrand factor complex [human])
AlphaNine SD (coagulation factor IX [human])
Alprolix (coagulation factor IX [recombinant], Fc fusion protein)
Bebulin (factor IX complex)
Bebulin VH (factor IX complex)
BeneFix (coagulation factor IX [recombinant])

Coagadex (coagulation factor X [human])
Corifact (factor XIII concentrate [human])
Eloctate (antihemophilic factor [recombinant], Fc fusion protein)
Feiba NF (anti-inhibitor coagulant complex)
Helixate (antihemophilic factor [recombinant])
Hemofil M (antihemophilic factor [human])
Humate-P (antihemophilic factor/von Willebrand factor complex [human])
Idelvion (antihemophilic factor [recombinant])
Ixinity (coagulation factor IX [recombinant])
Koate-DVI (antihemophilic factor [human])
Kogenate FS (antihemophilic factor [recombinant])

Kovaltry (antihemophilic factor [recombinant])
Monoclate-P (antihemophilic factor [human])
Mononine (coagulation factor IX [human])
NovoEight (turoctocog alfa)
NovoSeven RT (coagulation factor VIIa [recombinant])
Nuwiq (human coagulation factor VIII rDNA, simoctocog alfa)
Obizur (antihemophilic factor [recombinant])
Profilnine (factor IX complex)
Recombinate (antihemophilic factor [recombinant])
RiaSTAP (fibrinogen concentrate [human])
Rixubis (coagulation factor IX [recombinant])

Tretten (coagulation factor XIII a-subunit [recombinant])
Vonvendi (von Willebrand factor [recombinant])
Wilate (von Willebrand factor/coagulation factor VIII complex [human])
Xyntha (antihemophilic factor [recombinant])

Other drugs and medical injectables

Access drug-specific medication forms online at coventryhealthcare.com/specialty-pharmacy-precertification-form/index.htm and fax them to the number on the form.

Providers may also call 1-800-619-4015 for questions regarding authorizations submitted by fax (option 1 for commercial plan members and option 2 for Medicare plan members).

Acthar Gel (corticotropin)

Actimmune (interferon gamma-1b)

Adcetris (brentuximab vedotin)

Alpha 1-proteinase inhibitor (human):

Aralast NP (alpha 1-proteinase inhibitor)

Glassia (alpha 1-proteinase inhibitor)

Prolastin-C (alpha 1-proteinase inhibitor)

Zemaira (alpha 1-proteinase inhibitor)

Antiemetics:

Emend IV (fosaprepitant dimeglumine)

Benlysta (belimumab)

Botulinum toxins:

Botox (onabotulinumtoxinA)

Dysport (abobotulinumtoxinA)

Myobloc (rimabotulinumtoxinB)

Xeomin (incobotulinumtoxinA)

Cardiovascular — PCSK9 inhibitors:

Praluent (alirocumab)

Repatha (evolocumab)

Cyramza (ramucirumab)

Darzalex (daratumumab)

Dupixent (dupilumab) — precertification effective 4/24/2017

Empliciti (elotuzumab)

Enzyme replacement drugs:

Aldurazyme (laronidase)

Brineura (cerliponase alfa)
— precertification effective 7/20/2017

Cerezyme (imiglucerase)

Elaprase (idursulfase)

Elelyso (taliglucerase alfa)

Fabrazyme (agalsidase beta)

Kanuma (sebelipase alfa)

Lumizyme (alglucosidase alfa)

Myozyme (alglucosidase alfa)

Naglazyme (galsulfase)

Strensiq (asfotase alfa)

Vimizim (elosulfase alfa)

VPRIV (velaglucerase alfa)

Erbitux (cetuximab)

Erythropoiesis-stimulating agents:

Aranesp (darbepoetin alfa)

Epogen (epoetin alfa)

Mircera (epoetin beta)

Procrit (epoetin alfa)

Fusilev (levoleucovorin)

Gattex (teduglutide)

Gazyva (obinutuzumab)

Granulocyte-colony stimulating factor drugs/medical injectables

Granix (tbo-filgrastim)

Leukine (sargramostim)

Neulasta (pegfilgrastim)

Neupogen (filgrastim)

Zarxio (filgrastim-sndz)

Other drugs and medical injectables (continued)

Growth hormone:

Genotropin (somatropin)
Humatrope (somatropin)
Increlex (mecasermin)
Norditropin (somatropin)
Nutropin AQ (somatropin)
Omnitrope (somatropin)
Saizen (somatropin)
Serostim (somatropin)
Tev-Tropin (somatropin)
Zomacton (somatropin [rDNA origin])
Zorbtive (somatropin)

Hepatitis C drugs:

Daklinza (daclatasvir)
Epclusa (sofosbuvir and velpatasvir)
Harvoni (sofosbuvir/ledipasvir)
Olysio (simeprevir)
Sovaldi (sofosbuvir)
Technivie (ombitasvir/paritaprevir/ritonavir)
Viekira Pak (paritaprevir/ritonavir/ombitasvir/dasabuvir)
Viekira XR (ombitasvir/paritaprevir/ritonavir and dasabuvir)
Zepatier (elbasvir/grazoprevir)

Hereditary angioedema agents:

Berinert (C1 esterase inhibitor)
Cinryze (C1 esterase inhibitor)
Firazyr (icatibant acetate)
Kalbitor (ecallantide)
Ruconest (C1 esterase inhibitor)

HER2 receptor drugs:

Herceptin (trastuzumab)
Kadcyla (ado-trastuzumab emtansine)
Perjeta (pertuzumab)

Ilaris (canakinumab)

Imlygic (talimogene laherparepvec)

Immunoglobulins (review of drug and site of care required):

Bivigam (immune globulin)
Carimune NF (immune globulin)
Cuvitru (immune globulin SC [human])
Flebogamma (immune globulin)
GamaSTAN (immune globulin)
Gammagard (immune globulin)
Gammaked (immune globulin)
Gammaplex (immune globulin)
Gamunex-C (immune globulin)
Hizentra (immune globulin)
HyQvia (immune globulin)
Octagam (immune globulin)
Privigen (immune globulin)

Immunologic agents:

Actemra (tocilizumab)
Actemra SC (tocilizumab)
Cimzia (certolizumab pegol)
Cosentyx (secukinumab)
Enbrel (etanercept)
Entyvio (vedolizumab)
Humira (adalimumab)
Inflectra (infliximab-dyyb) — adding precertification for site of care effective 7/1/2017
Kevzara (sarilumab) — precertification effective 7/1/2017
Kineret (anakinra)
Orencia (abatacept)
Otezla (apremilast)
Remicade (infliximab) — adding precertification for site of care effective 7/1/2017

Rituxan (rituximab)

Siliq (brodalumab) — precertification effective 7/1/2017

Simponi (golimumab)

Simponi Aria (golimumab)

Stelara (ustekinumab)

Stelara IV (ustekinumab)

Taltz (ixekizumab)

Xeljanz, Xeljanz XR (tofacitinib)

Injectable infertility drugs:

All chorionic gonadotropin
Bravelle (urofollitropin)
Cetrotide (cetrotorelix acetate)
Follistim AQ (follitropin beta)
Ganirelix AC (ganirelix acetate)
Gonal-f (follitropin alfa)
Gonal-f RFF (follitropin alfa)
Menopur (menotropins)
Novarel (chorionic gonadotropin)
Ovidrel (choriogonadotropin alfa)
Pregnyl (chorionic gonadotropin)
Repronex (menotropins)

Krystexxa

(pegloticase)
Lartuvo (olaratumab) — precertification effective 1/20/2017

Makena (hydroxyprogesterone caproate)

Multiple sclerosis drugs:

Aubagio (teriflunomide)
Avonex (interferon beta-1a)
Betaseron (interferon beta-1b)
Copaxone (glatiramer acetate)
Extavia (interferon beta-1b)
Gilenya (fingolimod hydrochloride)
Glatopa (glatiramer acetate injection)

Lemtrada (alemtuzumab) — adding precertification for site of care effective 7/1/2017

Ocrevus (ocrelizumab) — precertification for drug and site of care effective 5/26/2017

Plegridy (peginterferon beta-1a)

Rebif (interferon beta-1a)

Tecfidera (dimethyl fumarate)

Tysabri (natalizumab) — adding precertification for site of care effective 7/1/2017

Zinbryta (daclizumab)

Muscular dystrophy drugs — adding precertification for the drug class effective 7/1/2017:

Exondys 51 (eteplirsen) — review of drug and site of care required

Emflaza (deflazacort) — precertification effective 3/10/2017

Myalept

(metreleptin)

Natpara (parathyroid hormone)

Ophthalmic injectables:

Eylea (aflibercept)
Lucentis (ranibizumab)
Macugen (pegaptanib)

Osteoporosis drugs:

Forteo (teriparatide)
Miacalcin (calcitonin)
Prolia (denosumab)
Tymlos (abaloparatide) — precertification effective 7/1/2017

PD1/PDL1 drugs — adding precertification for the drug class effective 7/1/2017:

Bavencio (avelumab) — precertification effective 5/23/2017
Imfinzi (durvalumab) — precertification effective 7/7/2017
Keytruda (pembrolizumab)

Other drugs and medical injectables (continued)

Opdivo (nivolumab)

Tecentriq (atezolizumab)

Pegylated interferons:

Infergen (interferon alfacon-1)

Intron A (interferon alfa-2b)

Pegasys (peginterferon alfa-2a)

PegIntron (peginterferon alfa-2b)

Rebetron (ribavirin and peginterferon alfa-2b)

Roferon-A (interferon alfa-2a)

Provenge (sipuleucel-T)

Pulmonary arterial hypertension drugs:

All epoprostenol sodium and sildenafil citrate

Adcirca (tadalafil)

Adempas (riociguat)

Flolan (epoprostenol sodium)

Letairis (ambrisentan)

Opsumit (macitentan)

Orenitram (treprostinil diolamine)

Remodulin (treprostinil sodium)

Revatio (sildenafil citrate)

Tracleer (bosentan)

Tyvaso (treprostinil)

Uptravi (selexipag)

Veletri (epoprostenol sodium)

Ventavis (iloprost)

Radicava (edaravone) — precertification for drug and site of care effective 7/20/2017

Respiratory injectables

Cinqair (reslizumab)

Nucala (mepolizumab)

Xolair (omalizumab)

Soliris (eculizumab) — review of drug and site of care required

Spinraza (nusinersen) — precertification effective 3/10/2017

Synagis (palivizumab)

Temodar oral formulation (temozolomide)

Vectibix (panitumumab)

Viscosupplementation:

Euflexxa, Hyalgan, Genvisc, Supartz (sodium hyaluronate)

Gel-One (cross-linked hyaluronate)

Gelsyn-3, Hymovis (hyaluronic acid)

Monovisc, Orthovisc (sodium hyaluronate)

Synvisc, Synvisc-One (hylan)

Xeloda (capecitabine)

Xgeva (denosumab)

Xofigo (radium Ra 223 dichloride)

Yervoy (ipilimumab)

Zaltrap (ziv-aflibercept)

Plan sponsor deviations

Self-insured commercial plan sponsors may have different or additional precertification requirements. Unless noted, use plan-specific online resources or call the number on the member's insurance card for more precertification information.

This list (NPL) does not apply to the following plans:

• **Federal Employees Health Benefit Plan (Rural Carrier Benefit Plan, Mail Handlers Benefit Plan and Foreign Service Benefit Plan)**

• **Gwinnett Hospital System**

- Custom precertification requirements for computed tomography (CT) and magnetic resonance imaging (MRI)
- Custom precertification process for gastric bypass surgery apply

For the following plans, also access the **Coventry Health Care of Missouri website:**

- Alton IBEW-NECA Local 649 Health and Welfare Plan
- Carpenters' Health and Welfare Trust Fund of St. Louis
- Greater St. Louis Construction Laborers' Welfare Fund
- Plumbers' and Pipefitters' Welfare Educational Fund
- Sheet Metal Workers Local 36 Welfare Fund
- United Food and Commercial Workers Union Local 655 Welfare Fund

Special programs

All states

National Medical Excellence Program®

By phone at **1-877-212-8811** for all major organ transplant evaluations and transplants including, but not limited to, kidney, liver, heart, lung and pancreas, and bone marrow replacement or stem cell transfer after high-dose chemotherapy.

Precertification is required for all members with a Coventry commercial or Medicare plan.

Vendor-managed special programs

For all of the following special programs except joint surgery, precertification is required in any facility except inpatient, emergency room and observation bed status.

- When the joint surgery program applies, precertification is also required for inpatient hospital stay.

Precertification requirements:

- Precertification is required for members with a fully insured Coventry commercial plan, or a Coventry Medicare plan.
- Precertification is generally not required for members with a self-insured Coventry commercial plan unless noted on the **Plan Sponsor precertification list(s)**.

States: PA, VA, OH

Radiation therapy	Contact MedSolutions, dba eviCore healthcare <ul style="list-style-type: none">• By phone at 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com	Medical injectables	Contact ICORE, dba MagellanRX <ul style="list-style-type: none">• By phone<ul style="list-style-type: none">- For members in PA/OH: 1-800-424-1719- For members in VA: 1-800-424-1873• Online at icorehealthcare.com
Pain management and/or joint surgery (hip and knee arthroplasties)	Contact Triad dba eviCore healthcare <ul style="list-style-type: none">• By phone Monday through Friday, during normal business hours or as required by federal or state regulations<ul style="list-style-type: none">- For members in VA: 1-888-393-0989- For members in PA/OH: 1-888-693-3211• By fax<ul style="list-style-type: none">- For members in VA: 1-888-229-5680- For members in PA/OH: 1-888-693-3210• Online<ul style="list-style-type: none">- For members in VA: triadhealthcareinc.com/cvty- For members in PA/OH: evicore.com	Heart catheterization and/or high-tech radiology	Contact National Imaging Associates (NIA) <ul style="list-style-type: none">• By phone<ul style="list-style-type: none">- For members in PA/OH: 1-866-326-6303- For members in VA: 1-866-642-9704• Online at radmd.com

State: GA

Radiation therapy	Contact MedSolutions, dba eviCore healthcare <ul style="list-style-type: none">• By phone at 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com	High-tech radiology	Contact National Imaging Associates (NIA) <ul style="list-style-type: none">• By phone 1-800-509-1842• Online at radmd.com
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Pain management and/or joint surgery (hip and knee arthroplasties)	Contact Triad dba eviCore healthcare <ul style="list-style-type: none">• By phone 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com
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State: WV

Radiation therapy	Contact MedSolutions, dba eviCore healthcare <ul style="list-style-type: none">• By phone at 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com	Heart catheterization and/or high-tech radiology	Contact National Imaging Associates (NIA) <ul style="list-style-type: none">• By phone at 1-800-424-5687• Online at radmd.com
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Pain management and/or joint surgery (hip and knee arthroplasties)	Contact Triad dba eviCore healthcare <ul style="list-style-type: none">• By phone 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com
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States: DE, MD

Radiation therapy

Contact MedSolutions, dba eviCore healthcare

- By phone at **1-888-693-3211**, Monday through Friday, during normal business hours or as required by federal or state regulations
- By fax **1-888-693-3210**
- Online at **evicore.com**

Medical injectables

Contact ICORE, dba MagellanRX

- By phone **1-800-424-1742**
- Online at **icorehealthcare.com**

Pain management and/or joint surgery (hip and knee arthroplasties)

Contact Triad dba eviCore healthcare

- By phone **1-888-693-3211**, Monday through Friday, during normal business hours or as required by federal or state regulations
- By fax **1-888-693-3210**
- Online at **evicore.com**

High-tech radiology

Contact MedSolutions, dba eviCore healthcare

- By phone **1-888-693-3211**, Monday through Friday, during normal business hours or as required by federal or state regulations
- By fax **1-888-693-3210**
- Online at **evicore.com**

State: NC

Radiation therapy

Contact MedSolutions, dba eviCore healthcare

- By phone at **1-888-693-3211**, Monday through Friday, during normal business hours or as required by federal or state regulations
- By fax **1-888-693-3210**
- Online at **evicore.com**

Chemotherapy

Contact New Century Health

- By phone **1-877-624-8601**
- By fax **1-877-624-8602**
- Online through CarePro Provider Portal at **my.newcenturyhealth.com**

State: SC

Radiation therapy

Contact MedSolutions, dba eviCore healthcare

- By phone at **1-888-693-3211**, Monday through Friday, during normal business hours or as required by federal or state regulations
- By fax **1-888-693-3210**
- Online at **evicore.com**

Chemotherapy

Contact New Century Health

- By phone **1-877-624-8601**
- By fax **1-877-624-8602**
- Online through CarePro Provider Portal at **my.newcenturyhealth.com**

High-tech radiology

Contact National Imaging Associates (NIA)

- By phone at **1-800-642-2809**
- Online at **radmd.com**

State: FL

Pain management and/or joint surgery (hip and knee arthroplasties)

Contact Triad dba eviCore healthcare

- By phone **1-888-393-0989**, Monday through Friday, during normal business hours or as required by federal or state regulations
- By fax **1-888-229-5680**
- Online at **triadhealthcareinc.com/cvty**

High-tech radiology and sleep study polysomnography

Contact National Imaging Associates (NIA)

- By phone **1-800-642-7821**
- Online at **radmd.com**

Hematology/oncology (chemotherapy)

Contact New Century Health

Counties: Dade, Broward, Palm Beach, Martin and St. Lucie

Products: Medicare

- By phone **1-888-999-7713**
- By fax **1-800-214-9910**
- Online through CarePro Provider Portal at **my.newcenturyhealth.com**

Cardiology Radiation oncology Therapeutic oncology

Contact New Century Health

Counties: Dade, Broward, Palm Beach, Martin and St. Lucie

Products: Medicare

- By phone **1-888-999-7713**
- By fax **1-800-214-9910**

State: NV

Pain management and/or joint surgery (hip and knee arthroplasties)

Contact Triad, dba eviCore healthcare

- By phone **1-888-693-3211**, Monday through Friday, during normal business hours or as required by federal or state regulations
- By fax **1-888-693-3210**
- Online at **evicore.com**

State: LA

Pain management and/or joint surgery (hip and knee arthroplasties)

Contact Triad dba eviCore healthcare

- By phone **1-888-584-8742**, Monday through Friday, during normal business hours or as required by federal or state regulations
- By fax **1-888-229-5680**
- Online at **triadhealthcareinc.com/cvty**

Chemotherapy

Contact New Century Health

- By phone **1-877-624-8601**
- By fax **1-877-624-8602**
- Online through CarePro Provider Portal at **my.newcenturyhealth.com**

States: NE\IA\SD, MO\IL, KS\OK

Radiation therapy	Contact MedSolutions, dba eviCore healthcare <ul style="list-style-type: none">• By phone 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com	Pain management and/or joint surgery (hip and knee arthroplasties)	Contact Triad, dba eviCore healthcare <ul style="list-style-type: none">• By phone 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com
Chemotherapy	Contact New Century Health <ul style="list-style-type: none">• By phone 1-877-624-8601• By fax 1-877-624-8602• Online through CarePro Provider Portal at my.newcenturyhealth.com	Heart catheterization and/or high-tech radiology	Contact National Imaging Associates (NIA) <ul style="list-style-type: none">• By phone<ul style="list-style-type: none">- For members in IA/SD: 1-800-424-9232- For members in IL: 1-800-642-7835- For members in KS and OK: 1-800-424-9226- For members in MO: 1-800-642-7339- For members in NE: 1-800-424-9230• Online at radmd.com

State: UT (Altius)

Radiation therapy	Contact MedSolutions, dba eviCore healthcare <ul style="list-style-type: none">• By phone 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com	Pain management and/or joint surgery (hip and knee arthroplasties)	Contact Triad, dba eviCore healthcare <ul style="list-style-type: none">• By phone 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com
Cardiac implantable devices, heart catheterization, high-tech radiology and sleep study polysomnography	Contact MedSolutions, dba eviCore healthcare <ul style="list-style-type: none">• By phone 1-888-693-3211, Monday through Friday, during normal business hours or as required by federal or state regulations• By fax 1-888-693-3210• Online at evicore.com		

General information

1. We collect information before a member receives elective inpatient admissions and/or selected ambulatory procedures and services at the time of precertification.
 - We'll enter decisions using one of the following processes as long as services are covered under the member's plan:
 - a. Notification is a data-entry process. It doesn't require judgment or interpretation for benefits coverage.
 - b. Medical review; coverage determinations made for items on the precert list are utilization review decisions. We review plan documents and (when applicable) clinical information. This is how we determine whether the requested service, procedure, prescription drug or medical device meets the clinical guidelines/criteria for coverage.
 - We need to receive requests for precertification before you provide services. We encourage providers to submit precertification requests at least two weeks before the scheduled services.
 - If you don't precertify the services on this list the member's health plan (the "health plan"), employer groups or members won't be financially responsible for the applicable service(s), if you still provide those services.
 - This material is provided for informational purposes only. It's not intended to direct treatment decisions.
 - The review of items on this list may vary at our discretion. If you receive approval for a particular service or supply, it's for that service or supply only.
 - To save you time, it's best to submit precertification requests and inquiries online. If you need help, just call us. Look for the "precertification" number on the member's ID card.
 - Use **directprovider.com** to submit electronic authorization requests and access:
 - Member eligibility, claims and payment information
 - Online search options for diagnosis and procedure codes
 - Services that don't require precertification are subject to the coverage terms of the member's plan.
 - For precertification in Texas, we use the utilization review process to determine whether the requested service, procedure, prescription drug or medical device meets the company's clinical criteria for coverage. Precertification doesn't mean payment for care or services to fully insured HMO and PPO members as defined by Texas law.
 - If member eligibility and plan coverage for the procedure/service you asked for hasn't changed, precertification approvals are valid for six months in all states. This is the case unless we tell you otherwise when you precertify.
 - Every year, in January and July, we typically update the precertification list. But, we may add new, U.S. Food and Drug Administration (FDA)-approved drugs, to the list at different times.
 - Visit **Clinical Policy Bulletins** and our **online provider directory**.
 - The precertification process doesn't include verbal or written requests for information about benefits or services not on the precertification lists. Aetna staff members are trained to determine whether a caller is making an inquiry or requesting a coverage decision/organization determination as part of the intake process.
 - Find more information about **notification and coverage determinations**.
2. We don't offer all plans in all service areas, and not all plans include all services listed. For example, precertification programs don't apply to fully insured members in Indiana.
3. We require precertification when Coventry is the secondary payer.
4. We require precertification for maternity and newborn stays that are more than the standard length of stay (LOS). Standard LOS for:
 - Vaginal deliveries is three days or fewer
 - Cesarean section is five days or fewer
5. All services described as "never effective" are excluded from coverage. Aetna defines a service as "never effective" when it is not recognized according to professional standards of safety and effectiveness in the United States for diagnosis, care or treatment. Visit **aetna.com**, for more information. Select "Claims," "CPT/HCPCS Coding Tool" and "Clinical Policy Code Lookup."
6. Contact Aetna Pharmacy Management for precertification of oral medications not on this list. Call the customer service phone number on the member's ID card.
7. For drugs administered orally, by injection or infusion:
 - Drugs newly approved by the FDA may require precertification review.

General information (continued)

- Fully insured Texas and Louisiana members continue to receive coverage for drugs added to the precertification list in according to their current plan benefit design until their next plan renewal date.
- Fully insured California HMO members and fully insured Connecticut PPO members covered for drugs added to the precertification list continue to have coverage.
 - Drug coverage continues for these California members as long as the drug is appropriately prescribed and considered safe and effective treatment for the medical condition.
 - Drug coverage continues for these Connecticut members as long as the drug is medically necessary and more medically beneficial than other covered drugs.
- The prescribing provider must respond to requests for more information. For fully insured members with a Colorado state contract, we'll approve or deny precertification requests received within time frames mandated by Colorado Regulation 4-2-49 Rx Prior Authorization.