

Training

Learn how to use Coventry's secure provider portal

Join us for a free webinar.

During these 90-minute, live, interactive webinars, you'll learn how to use our online self-service tool. You have three courses to choose from: overview, set-up and transactions.

It's easy to join us!

Just click the link and register for the session you want to attend.

directprovider.com webinar links

Overview training

We'll show you how easy it is to work with us.
Learn how to:

- Register for and manage your account
- Use the message center
- Perform transactions: eligibility, authorizations and claims
- Access the resource library and news
- Pull reports
- Request job aids

 **Register now**

Aetna is the brand name used for products and services provided by one or more of the Aetna group of subsidiary companies, including Aetna Life Insurance Company, Coventry Health and Life Insurance Company, and their affiliates (Aetna).

Set-up training

We'll show you how to:

- Register your practice
- Manage your account
- Sign up for electronic funds transfer
- Use the message center

 **Register now**

Transactions training

We'll show you how to:

- Search and confirm member eligibility
- Search, view and print member ID cards
- Submit authorization requests, and view the results
- Refer members to other providers
- Submit, follow and search claims
- Submit, view and print remittance advices

 **Register now**